



收費指南



CTM BUDDY
CTM-Macau
www.ctm.net
服務第一熱線：1000

CTM 澳門電訊

4G 基本月費計劃	\$98	\$198	\$298	\$398	\$498	\$598	\$888
每月總免費話音通話時間 [◎] （分鐘）	300	1,000	1,600	2,200	3,000	3,600	5,000
● 每月免費「自己人」話音通話時間（分鐘）	100	200	400	400	600	600	1,000
● 每月免費基本話音通話時間（分鐘）	200	800	1,200	1,800	2,400	3,000	4,000
額外本地話音通話收費（每分鐘 / 澳門幣）	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
免費本地數據用量	100MB	512MB	1GB	2.5GB	5GB	8GB	限速 不限量 [@]
額外用量收費（每MB / 澳門幣）	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	
本地流動數據用量收費上限 [※] （澳門幣）	\$500						/
免費 CTM Wi-Fi 用量（小時）	100	100	200	200	300	300	無限
額外用量收費（每小時 / 澳門幣）	\$6	\$6	\$6	\$6	\$6	\$6	
每月總免費中、港IDD 通話時間（分鐘）	0	50	80	100	150	200	500
每月免費本地短訊	0	100	150	200	250	300	500
額外本地短訊 / 多媒體訊息收費（每個 / 澳門幣）	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
免費增值服務	1 - 6		1 - 7				

4G 數據月費計劃	\$150	\$270	\$350	\$430	\$500
每月總免費話音通話時間 [◎] （分鐘）	100	100	200	250	200
額外話音通話收費（每分鐘 / 澳門幣）	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
免費本地數據用量	500MB	1.5GB	3GB	5GB	限速 不限量 [@]
額外用量收費（每MB / 澳門幣）	\$0.25	\$0.25	\$0.25	\$0.25	
本地流動數據用量收費上限 [※] （澳門幣）	\$500				
免費 CTM Wi-Fi 用量（小時）	80	80	300	400	50
額外用量收費（每小時）	\$6	\$6	\$6	\$6	\$6
額外本地短訊 / 多媒體訊息收費（每個 / 澳門幣）	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
免費增值服務	1, 2, 4, 6				

免費增值服務：1. 首 6 秒免費接聽優惠[●] 2. 生日大曬任用優惠[▼] 3. 來電號碼顯示服務 4. 特備功能服務*
5. 留言信箱[！] / 「冇用 call」[！] 6. 本地 VoLTE 話音服務 7. 豁免 IDD 本地通話費

[◎] 先扣除每月免費「自己人」通話時間，後扣除每月免費基本通話時間。[●] 於發單月內，當客戶所使用之累積本地流動數據用量超過上限 10GB，數據傳輸速度（上載及下載）將被限制至不低於 256kbps。
[※] 本地流動數據用量收費上限為 \$500，並只適用於本地流動數據額外用量收費（流動數據服務月費、Blackberry 流動電郵服務及 CTM Wi-Fi 用量除外）。當觸及此收費上限時，數據傳輸速度將被限制至不少於 256kbps。[●] 只適用於本地話音及視像通話時間。[▼] 只適用於本地話音 / 本地視像通話 / 本地短訊 / 本地流動數據用量及以個人名義登記之流動電話賬戶。^{*} 特備功能服務包括：所有來電轉線服務，來電待接服務及所有來電上鎖。[！] 客戶需另行登記。

註：「自己人」即 CTM 流動電話月費客戶間之網內撥出及接收的話音通話 / 視像通話 / 短訊及多媒體訊息。實際數據傳輸速度將因應當時的網絡情況、電腦硬件、軟件配合、同時共用人數、地點、使用中之軟件數量、網頁本身之速度及其他因素而有所偏差。致電往中國及香港 IDD (00 / 01) 額外收費將適用於中國及香港標準的 IDD (00 / 01) 收費。IDD 國際長途電話是以每 6 秒為收費單位。致電 IDD 國際長途電話，除 IDD 通話費外，客戶仍須扣除本地話音通話時間。而本地話音通話時間是按客戶所選用之月費計劃而定。有關跨域視像通話費、IDD 直通國際長途視像通話費及以上服務之最新收費，請瀏覽 CTM 網上服務 (www.ctm.net)。除無限數據月費計劃外，所有 4G+ 收費計劃的本地數據用量及 4G+ 跨域數據額外組合收費均預設為「先購買後使用」。「三地跨域數據共享」是指本地 (CTM)、香港 (CSL) 及中國 (中國移動及中國聯通) 之間的數據共享。所有提及之目的地及營運商會因將來發展而有所變更。當「可用免費本地流動數據」用量只剩餘 500MB、100MB、500KB 及 10KB 時，客戶將收到用量短訊提示。另外，若客戶已沒有免費流動數據用量時，本地 / 跨域流動數據服務將被暫時上鎖直至客戶自行購買額外的本地 / 跨域流動數據用量或自行解鎖並按每 KB 收費。國際短訊每個為 \$1，國際多媒體訊息每個為 \$3。本地流動數據額外用量收費為每 KB \$0.000244。於海外使用跨域數據服務時，客戶需額外繳付根據當地流動通訊網絡商之跨域數據收費模式之費用。本地數據用量的計費次序為，先計按次性收費計劃，然後額外月費組合，最後為基本月費計劃之用量。跨域數據用量之計算次序為，先計「跨域數據組合 (1日)」，接著計算 4G+ 跨域數據按次收費組合，再計算 4G+ 跨域數據額外月費組合，最後為基本月費計劃之用量。CTM Wi-Fi 額外用量收費為每分鐘 \$0.1；重發 Wi-Fi 密碼：客戶可透過服務第一熱線 1000 或 CTM Buddy 手機程式。更改 Wi-Fi 密碼：客戶可透過 CTM Buddy 手機程式。以 CTM 可接受使用政策 (AUP) 和公平使用政策 (FUP) 為準。澳門電訊保留對相關批准之收費作出調整的權利，並且會適當地透過相關渠道通知客戶，如有修改內容將上載至澳門電訊網頁。

4G 附加本地數據組合計劃	\$23	\$150	\$280	\$370
免費本地數據用量	100MB	1GB	2GB	4GB
免費 CTM Wi-Fi 用量（小時）	0	0	無限	無限

4G 按次收費數據計劃	\$100	\$160
免費本地數據用量 （有效期至當月賬單截數日）	500MB	1GB

按金

服務類別	本澳居民 （澳門幣）	非本澳居民 （澳門幣）
本地電話服務	-	\$500
IDD 直通國際長途電話服務、國際自動跨域通訊服務及中國自動跨域通訊服務	\$500	\$1,000

註：所有按金將於客戶取消服務並已繳清所有有關費用時原銀奉還。

其他服務收費

	澳門幣
智能卡 - 首次啟動 / 更換智能卡*	\$150
- 首次遺失補發（每一年內） [#]	免費
- 再次遺失補發	\$50
更改服務計劃	免費
更改電話號碼*	\$25
暫停服務手續費**（每次）	\$30
流動電話詳細賬單（每份）	\$20
重新接駁	\$80
特別電話號碼**	\$2,000

* 客戶須額外繳付 \$30 為政府更改資料手續費用，此收費是按次計算。

[#] 「一年內」之計算方法是以每年 1 月 1 日至 12 月 31 日。

^{**} 由第一次暫停流動電話服務申請日起計之一年內，客戶可一次或多次申請重開或暫時停止使用服務，倘若要求暫停服務之合共日數相等或少於 90 日，其所選之服務計劃月費將暫停收取。倘若要求暫停服務之合共日數多於 90 日，則其後之時間仍需繳付其所選之服務計劃月費。

^{***} 其客戶如選用同一的特別電話號碼來重開流動電話，需重新繳付 \$2,000 之特別電話號碼費用。

申請更改流動電話服務計劃的途徑：

- 澳門電訊門市 - 服務第一熱線：1000 - CTM 網上服務 www.ctm.net



Tariff Guide



CTM BUDDY

CTM-Macau

www.ctm.net

No.1 Hotline : 1000

4G Basic Monthly Plan	\$98	\$198	\$298	\$398	\$498	\$598	\$888
Free Total Monthly Voice Airtime [Ⓞ] (Minute)	300	1,000	1,600	2,200	3,000	3,600	5,000
• Free "CTM Buddy" Monthly Voice Airtime (Minute)	100	200	400	400	600	600	1,000
• Free Basic Monthly Voice Airtime (Minute)	200	800	1,200	1,800	2,400	3,000	4,000
Thereafter Charge Of Local Voice Airtime (Minute / MOP)	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
Free Local Data Usage	100MB	512MB	1GB	2.5GB	5GB	8GB	Limited Speed; Unlimited Volume [Ⓢ]
Thereafter Charge (MB / MOP)	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	
Local Data Usage Ceiling Charge* (MOP)	\$500						/
Free CTM Wi-Fi Usage (Hour)	100	100	200	200	300	300	Unlimited
Thereafter Charge (Hour / MOP)	\$6	\$6	\$6	\$6	\$6	\$6	
Free Total China & H.K. IDD Monthly Airtime (Minute)	0	50	80	100	150	200	500
Free Monthly Local SMS	0	100	150	200	250	300	500
Thereafter Charge Of Local SMS / MMS (Message / MOP)	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
Free Value-added Services	1 - 6		1 - 7				

4G Data Monthly Plan	\$150	\$270	\$350	\$430	\$500
Free Total Monthly Voice Airtime [Ⓞ] (Minute)	100	100	200	250	200
Thereafter Charge Of Local Voice Airtime (Minute / MOP)	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
Free Local Data Usage	500MB	1.5GB	3GB	5GB	Limited Speed; Unlimited Volume [Ⓢ]
Thereafter Charge (MB / MOP)	\$0.25	\$0.25	\$0.25	\$0.25	
Local Data Usage Ceiling Charge* (MOP)	\$500				
Free CTM Wi-Fi Usage (Hour)	80	80	300	400	50
Thereafter Charge (Hour / MOP)	\$6	\$6	\$6	\$6	\$6
Thereafter Charge Of Local SMS / MMS (Message / MOP)	\$0.25	\$0.25	\$0.25	\$0.25	\$0.25
Free Value-added Services	1, 2, 4, 6				

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- Free Value-added Services:
1. Free First 6 Seconds Local Airtime[●]

2. Free Birthday Usage Offer[▼]

3. Caller's Line Identification

4. Supplementary Services*
5. Voice Mail[↑] / Missed Call Alert[↑]

6. Local VoLTE Voice Service

7. Waive Local IDD Airtime Charge

Ⓞ The Free "CTM Buddy" Monthly Airtime will be consumed first, followed by the Free Basic Monthly Airtime.Ⓢ During the bill month, once the accumulated local data usage of a customer exceeds more than 10GB, the data transmission speed (upload and download) will automatically be adjusted to not less than 256kbps. Ⓢ A ceiling charge of \$500 is applicable to local data thereafter charge only (except Data Package Plan monthly service charge, Blackberry Mobile Email Service, Wireless Broadband Wi-Fi and roaming related data charges). When the ceiling charge is reached, the data access speed will be automatically adjusted to not less than 256kbps. * Only applicable to local voice and video airtime. * Only applicable to local voice / local video airtime / local SMS / local mobile data usage, and mobile account that registered under personal name. * Supplementary Services include Call Forwarding, Call Waiting and Call Barring. ↑ Only activate upon customer's request.

Notes: "CTM Buddy" refers to voice & video calls, SMS and MMS that are made and sent between CTM Mobile Service postpaid customers. The actual data transmission speed may vary due to certain circumstances such as the current internet environment, the computer hardware used, software(s) installed and used, the number of concurrent users, the location, the speed of the website(s) or other factors. The thereafter charge of China & HK IDD (00/01) will apply the global IDD (00 / 01) rates to China & HK. IDD calls are charged per 6 secs. When making IDD calls, local airtime charge applies in addition to IDD charge, and the local airtime charge vary depending on selected service plan. For more details and tariff about the Roaming Service and the latest charges of our services, please refer to CTM eServices (www.ctm.net), "Paid then Use" is a default feature for all 4G+ monthly plans & 4G+ Roaming Data Extra Packages, except unlimited monthly rental plan. "Roaming Data Sharing Usage" which means the data sharing between local (CTM), H.K. (CSL) & China (China Unicom & China Mobile). The above destinations and operators may change due to future business development. When your available local data usage remains 500MB, 100MB, 500KB and 10KB left in current billing month, an auto alert SMS will be sent to you as reminder. When you do not have any data usage, local data / roaming data will be barred until customer purchase additional local data / roaming data or unlock to pay per KB charge. \$1 is charged per international SMS sent; \$3 is charged per international MMS sent. Local Data additional usage is charged \$0.000244 per KB. While roaming, customer is required to pay for all the related data service roaming charges based on the individual charges of the roaming network operators. The Local Data Usage billing sequence will be first consume the data of "Once-off Data Package", then the "Local Data Package", followed by the "Basic Monthly Plan". The Roaming Data Usage billing sequence will be first consume the data of "Bridge DataRoam Unlimited 1 Day", then the "4G+ Roaming Data Once-off Package", followed by the "4G+ Roaming Data Monthly Package" and finally the "Basic Monthly Plan". CTM Wi-Fi additional usage is charged \$0.1 per minute. To resend the Wi-Fi Password, you can resend the Wi-Fi Password through the No.1 Hotline: 1000 or CTM Buddy App. To change the Wi-Fi Password, you can change it through CTM Buddy App. The service is based on CTM Acceptable Use Policy "AUP" and Fair Usage Policy "FUP". Service charges may change from time to time pursuant to regulatory compliance and notice of such charges will be given adequate, like posting at CTM's website.

4G Add on Local Data Packages				
	\$23	\$150	\$280	\$370
Free Local Data Usage	100MB	1GB	2GB	4GB
Free CTM Wi-Fi Usage (Hour)	0	0	Unlimited	Unlimited

4G Add on Once-Off Data Packages		
	\$100	\$160
Free Local Data Usage (Valid until billing cut off date)	500MB	1GB

Deposits		
Type of Services	Macau Resident (MOP)	Non-Macau Resident (MOP)
Local Telephone Service	-	\$500
IDD Service / Automatic International Roaming Service (includes China)	\$500	\$1,000

Note: When customer terminates the service, deposit will be refunded provided that all outstanding bill payment are settled.

Other Service Charges	
	MOP
SIM Card	
	- 1st activation / SIM card replacement *
	- 1st time lost SIM card replacement (each year) #
	- Thereafter lost SIM card replacement
Change of service package plan	FREE
Change of telephone number *	\$25
Service Suspension** (each year)	\$30
Detailed Mobile Bill (each bill)	\$20
Service Reconnection	\$80
Special Mobile Number ##	\$2,000

* Customer will be charged an extra \$30 per each information change request.
The "throughout the year" is effective from 1 January to 31 December of the current year.
** Customers may apply for multiple requests of Temporary Service Suspension throughout the year, however, a maximum days of accumulated Temporary Service Suspension is 90 days per year. For Temporary Service Suspension requests that are within 90 days period, monthly service charge will not be levied. Otherwise, customers are liable to normal monthly service charge thereafter.
Customers who had previously terminated their mobile service and later request for service reprovision of the same mobile number are required to pay the Special Mobile Number fee of MOP2,000 on a per transaction basis.

Channels for Changing Your Package Plan:
- CTM Shops
- No.1 Hotline: 1000
- CTM eServices at www.ctm.net