

Online SMS Platform User Guide

Star 5G is in full swing
Bringing the fun to
your fingertips

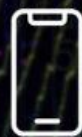
數碼澳門 2.0
DiG!TAL MACAU 2.0



Latest Update



Hottest Choices



Mobile Offer



Fiber Offer



Prepaid Card Offer



CTM Rewards
Member Privileges

Smarto



Online SMS Platform

1. Login Service

2. Broadcast Function

- A. Preview
- B. Teaching - broadcast SMS
- C. Teaching - broadcast the customized SMS

3. Report Function

- A. Preview
- B. Teaching - View your using history
- C. Teaching - View your SMS report, statistics and details

4. How to reload

- A. Preview
- B. Teaching - reload



Latest Update



Hottest Choices



Mobile Offer



Fiber Offer



Prepaid Card Offer

CTM Rewards
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Smart



Login Service

Preview

Services

Wi-Fi Service

Residential Services

Hottest Products

CTM Buddy Privileges

5G



5G

Star 5G is in full swing
Bringing the future to
your fingertips

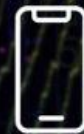
數碼澳門 2.0
DIGITAL MACAU 2.0



Latest Update



Hottest Choices



Mobile Offer



Fiber Offer



Prepaid Card Offer



CTM Rewards
Member Privileges

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Login Service

- ① Visit CTM website <https://www.ctm.net/>
- ② Click the "minifigure" button on the upper right and go to the SMS broadcast service
- ③ Input your mobile no.
- ④ Receive and input the SMS verification code sent to your handset



The image shows the CTM website interface. At the top, there is a navigation bar with links for Personal, Business, and About CTM. Below this is a secondary navigation bar with links for Services, Wi-Fi Service, Residential Services, Hottest Products, and CTM Buddy Privileges. On the right side of the secondary navigation bar, there is a 5G logo, a search icon, and a user profile icon (minifigure) which is highlighted with a dashed orange box and a yellow circle with the number 2. Below the navigation bar is a large banner featuring a cartoon rabbit character and the text "Star 5G is in full swing Bringing the future to your fingertips" and "數碼澳門 2.0 DiG!TAL MACAU 2.0". On the right side of the banner, there is a modal window titled "CTM SMS Broadcast Login" with a close button (X). The modal window has tabs for Personal, Business, and SMS Broadcast. It contains two input fields: "Mobile No." and "Verification Code". The "Mobile No." field is highlighted with a dashed orange box and a yellow circle with the number 3. The "Verification Code" field is highlighted with a dashed orange box and a yellow circle with the number 4. Below the input fields, there is a "Send Code" button and a "Service profile" link. At the bottom of the modal window, there is a "Login" button. Below the banner is a footer with icons and text for "5G Latest Update", "HOT Hottest Choices", "Mobile Offer", "Fiber Offer", "Prepaid Card Offer", and "CTM Rewards Member Privileges". In the bottom right corner, there is a "Smarto" chatbot icon.

Broadcast Function

Preview – broadcast SMS

[Mobile Services](#)[Prepaid Card Services](#)[Wi-Fi Service](#)[Residential Services](#)[Hottest Products](#)[CTM Buddy Privileges](#)

Font Size



5G

[Online services](#)

85365394717

Account Balance 494.25

[Reload](#)[Custom SMS](#)[Contact Management](#)[SMS Record](#)[SMS Report](#)[SMS Example](#)[Draft SMS](#)[Send after Import by batch](#)[Reload Record](#)[Terms and Conditions of Use](#)[Logout](#)[Business](#)[About CTM](#)

SMS Content

[SMS Example](#)

Please enter SMS content

0 words has been entered, 0 SMS in total, maximum 1000 words.

A SMS should be less or equal to 70 non-English characters; when the SMS is more than 70 non-English characters, it will be splited into multiple SMS. And each SMS is based on a total of 67 characters.

A SMS should be less or equal to 160 English / number characters; when the SMS is more than 160 English / number characters, it will be splited into multiple SMS. And each SMS is based on a total of 153 characters.

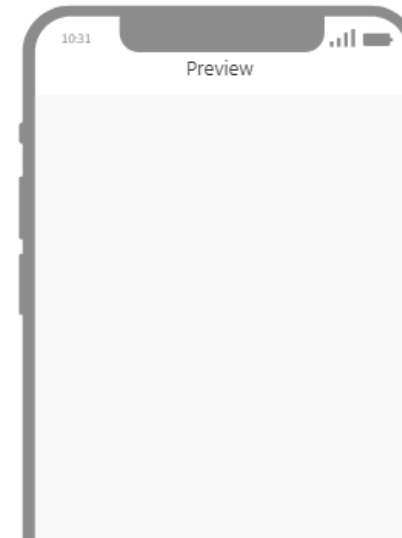
Mobile No. Management

[Import](#)[Download a template](#)[Select Contacts](#)

Selected 0 / 15000

The number must be greater than 8 digits and less than 15 digits
Separate each number with a ",", if sending to multi-recipients. Do not add space between the mobile numbers.

To send to an overseas number, please add the area code (e.g. 8526xxxxxxx,861xxxxxxxxxx) before the mobile phone number



Smarto



Broadcast Function

Preview - broadcast the customized SMS

Mobile Services

Prepaid Card Services

Wi-Fi Service

Residential Services

Hottest Products

CTM Buddy Privileges

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Online services



85365394717

Account Balance 494.25

Reload

Custom SMS

Contact Management

SMS Record

SMS Report

SMS Example

Draft SMS

Send after
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Use

Logout

Business

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Font Size



1. Download & upload files

Download Template

Upload File

4 / 15000

2. Content Management

4 ALL 4 Correct 0 Error

Delete in batch

Please enter SMS Content / R Find

<input type="checkbox"/>	SMS Content	Receipient Mobile No.	Status	Operate
<input type="checkbox"/>	Hello	65661742	Correct	Delete
<input type="checkbox"/>	CTM	65661742	Correct	Delete
<input type="checkbox"/>	Hello	65661742	Correct	Delete
<input type="checkbox"/>	CTM	65661742	Correct	Delete

Per Page: 10 1 To: 1 Total 4 item(s)

3. Send settings

Now

Smarto

Broadcast Function

Teaching – broadcast SMS

The screenshot shows the 'SMS Content' interface. On the left is a sidebar with options: Account Balance 494.25, Reload, Custom SMS, Contact Management, SMS Record, SMS Report, SMS Example, Draft SMS, Send after, Import by batch, Reload Record, and Terms and Conditions of Use. The main area is titled 'SMS Content' and contains an 'SMS Example' section with a text input field (annotated with a yellow circle '1') and a text area with character limits. Below this is a 'Mobile No. Management' section with buttons for 'Import', 'Download a template' (annotated with a yellow circle '2'), and 'Select Contacts' (annotated with a yellow circle '3'). A 'Selected 0 / 15000' counter is next to the 'Select Contacts' button. A yellow circle '4' is placed over the 'Mobile No. Management' title. On the right is a 'Preview' section showing a mobile phone screen.

- ① Input the text of the SMS, and preview your SMS on the right
- ② Input your selected mobile no. to receive SMS
- ③ You can also download a template and input a lot of mobile no.
- ④ Or select the mobile no. in the saved contact function



Broadcast Function

Teaching – broadcast SMS

nt Balance 494.25

Reload

Custom SMS

Contact
Management

SMS Record

SMS Report

SMS Example

Draft SMS

Send after
Import by batch

Reload Record

Terms and
Conditions of
Use

SMS Content

SMS Example

3

Please enter SMS content

0 words has been entered, 0	1	Receiver Number (eg: 8536xxxxxxx)	
A SMS should be less or equ	2	85361234567	
non-English characters, it wil	3	85261234567	
total of 67 characters.	4	86161234567	
A SMS should be less or equ	5		
than 160 English / number characters, it will be split into multiple SMS. And each SMS is based on a total of 153 characters.	6		

Mobile No. Management

Import

[Download a template](#)

Select Contacts

Selected 0 / 15000

The number must be greater than 8 digits and less than 15 digits. Separate each number with a ",", if sending to multi-recipients. Do not add space between the mobile numbers.

To send to an overseas number, please add the area code (e.g. 8526xxxxxx, 861xxxxxxxxxx) before the mobile phone number

③ You can also download a template and enter a lot of mobile no.



Broadcast Function

Teaching – broadcast SMS

4

- ④ Select the mobile no. in the saved contact function

CTM Buddy

Personal Business About CTM

Font Size

5G

Online services

Services Wi-Fi Service Residential Services Hottest Products CTM Buddy Privileges

SMS Content

SMS Example

Please enter SMS content

Preview

Custom SMS

Contact Management

Select Contacts

Selected 0 / 15000

Select by Group

Please enter Name / Mobile No.

Find

<input type="checkbox"/>	Name	Group	Mobile No.
<input type="checkbox"/>	sample		85365661742

Confirm Cancel

Terms and Conditions of Use



Broadcast Function

Teaching – broadcast SMS

⑤ Finally, click "Send" to broadcast SMS

Note: This service also supports setting the broadcast time.

Mobile No. Management

[Import](#) [Download a template](#) [Select Contacts](#) Selected 0 / 15000

The number must be greater than 8 digits and less than 15 digits
Separate each number with a ",", if sending to multi-recipients. Do not add space between the mobile numbers.
To send to an overseas number, please add the area code (e.g. 8526xxxxxxx,861xxxxxxxxxx) before the mobile phone number

[Clear](#)

Send Setting

Now

5

[Send](#) [Save as draft](#) [Cancel](#)

CTM

Personal

Business

About CTM

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Wi-Fi Service

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Online services

85505594717

Account Balance 494.25

Reload

Custom SMS

Contact Management

SMS Record

SMS Report

SMS Example

Draft SMS

Send after Import by batch

Reload Record

Terms and Conditions of Use

1. Do upload files

Download Template

Upload File

4 / 15000

2. Content Management

4 ALL4 Correct0 Error

Delete in batch

Please enter SMS Content / RFind

<input type="checkbox"/>	SMS Content	Receipient Mobile No.	Status	Operate
<input type="checkbox"/>	Hello	65661742	Correct	Delete
<input type="checkbox"/>	CTM	65661742	Correct	Delete
<input type="checkbox"/>	Hello	65661742	Correct	Delete
<input type="checkbox"/>	CTM	65661742	Correct	Delete

Per Page: 101To: 1Total 4 item(s)

Send

Broadcast Function

Teaching - broadcast the customized SMS

① Support upload function, this function supports users to send different content to different receiving no.

② Please use and download template

Smarto

Broadcast Function

Teaching - broadcast the customized SMS

- ③ Users need to fill in the recipient mobile no. and SMS content
Note: The international area code must be included.
- ④ After filling in the information, click "Upload File", pull down the screen and click "Send"

CTM

Personal

Business

About CTM

Font Size



Services

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Online services

85505594717

Account Balance 494.25

Reload

Custom SMS

Contact
Management

SMS Record

1. Download & upload files

Download Template

Upload File

3

2. Content Management

4 ALL 4 Correct 0 Error

Delete in batch

Receiver Number

SMS Content

65661742 Hello

65661742 CTM

65661742 Hello

65661742 CTM

Please enter SMS Content / R

Find

<input type="checkbox"/> SMS Content	Receipient Mobile No.	Status	Operate
<input type="checkbox"/> Hello	65661742	Correct	Delete
<input type="checkbox"/> CTM	65661742	Correct	Delete
<input type="checkbox"/> Hello	65661742	Correct	Delete
<input type="checkbox"/> CTM	65661742	Correct	Delete

Per Page: 10 1 To: 1 Total 4 item(s)

3. Send settings

Now

Send

Smarto



Broadcast Function

Teaching - broadcast the customized SMS

③ Lower screen: Send

The screenshot displays the CTM Buddy mobile app interface. At the top, there's a navigation bar with the CTM logo and tabs for 'Personal', 'Business', and 'About CTM'. Below this is a secondary navigation bar with various service categories: 'Mobile Services', 'Prepaid Card Services', 'Wi-Fi Service', 'Residential Services', 'Hottest Products', and 'CTM Buddy Privileges'. The main content area is divided into two sections. The left section shows the user's profile with a circular avatar, the phone number '85365394717', and the 'Account Balance 494.25'. Below this is a 'Reload' button and a list of menu items: 'Custom SMS', 'Contact Management', 'SMS Record', 'SMS Report', 'SMS Example', 'Draft SMS', 'Send after Import by batch', 'Reload Record', and 'Terms and Conditions of Use'. The right section is titled '1. Download & upload files' and contains buttons for 'Download Template' and 'Upload File', along with a progress indicator '4 / 15000'. Below this is a section titled '2. Content Management' with tabs for 'ALL', 'Correct', and 'Error'. It includes a 'Delete in batch' button and a search bar with the placeholder 'Please enter SMS Content / R' and a 'Find' button. A table with four columns is displayed: 'SMS Content', 'Receipient Mobile No.', 'Status', and 'Operate'. The table contains four rows of data, each with a checkbox in the first column. The last row is highlighted. At the bottom right, there's a pagination control showing 'Per Page: 10', '1' (selected), 'To: 1', and 'Total 4 item(s)'.

CTM Buddy

Personal Business About CTM

Font Size

Mobile Services Prepaid Card Services Wi-Fi Service Residential Services Hottest Products CTM Buddy Privileges

5G

Online services

85365394717

Account Balance 494.25

Reload

Custom SMS

Contact Management

SMS Record

SMS Report

SMS Example

Draft SMS

Send after Import by batch

Reload Record

Terms and Conditions of Use

1. Download & upload files

Download Template Upload File 4 / 15000

2. Content Management

4 ALL 4 Correct 0 Error

Delete in batch

Please enter SMS Content / R Find

<input type="checkbox"/>	SMS Content	Receipient Mobile No.	Status	Operate
<input type="checkbox"/>	Hello	65661742	Correct	Delete
<input type="checkbox"/>	CTM	65661742	Correct	Delete
<input type="checkbox"/>	Hello	65661742	Correct	Delete
<input type="checkbox"/>	CTM	65661742	Correct	Delete

Per Page: 10 1 To: 1 Total 4 item(s)

The screenshot shows a 'Send Setting' dialog box. It has a 'Clear' button at the top left. Below it is the title 'Send Setting'. Under the title is a dropdown menu currently showing 'Now'. At the bottom of the dialog, there are three buttons: 'Send', 'Save as draft', and 'Cancel'. A yellow circle with the number '3' is overlaid on the 'Send' button.

Clear

Send Setting

Now

3 Send Save as draft Cancel

Report Function

[Prepaid Card Services](#)[Wi-Fi Service](#)[Residential Services](#)[Hottest Products](#)[CTM Buddy Privileges](#)

5G

🔍

👤

🏠

[Online services](#)

Preview - View your using history



85365394717

Account Balance 494.25

[Reload](#)[Custom SMS](#)[Contact Management](#)[SMS Record](#)[SMS Report](#)[SMS Example](#)[Draft SMS](#)[Send after Import by batch](#)[Reload Record](#)[Terms and Conditions of Use](#)[Logout](#)

2021-05-31

2021-05-31

[Find](#)[Reset](#)

SMS Content	Schedule the SMS send time (Yes / No)	Total SMS	Create Time	Operation
第二次傳送	No	1	31/05/2021 10:08:07	Details Delete
這裡會記錄您每次的傳送操作記錄	No	1	31/05/2021 10:07:41	Details Delete

Per Page: 10 [1](#) To: 1 Total 2 item(s)

Report Function

Preview - View your SMS report, statistics and details

Custom SMS

Contact
Management

SMS Record

SMS Report

SMS Example

Draft SMS

Send after
Import by batch

Reload Record

Terms and
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Use

Mobile Services

Prepaid Card Services

Wi-Fi Service


Residential Services


Hottest Products

CTM Buddy Privileges

5G |   

Export Excel

 2021-05-31

 2021-05-31

Find

Reset

Send Date

Total SMS

Operation

2021-05-31

2

Details

Report Function

Prepaid Card Services

Wi-Fi Service

Residential Services

Hottest Products

CTM Buddy Privileges

5G



Online services

Teaching - View your using history



85365394717

Account Balance 494.25

Reload

Custom SMS

Contact Management

SMS Record

SMS Report

SMS Example

Draft SMS

Send after
Import by batch

Reload Record

2021-05-31

2021-05-31

Find

Reset

SMS Content	Schedule the SMS send time (Yes / No)	Total SMS	Create Time	Operation
第二次傳送	No	1	31/05/2021 10:08:00	<div>1</div> <div>Details</div> <div>Delete</div>
這裡會記錄您每次的傳送操作記錄	No	1	31/05/2021 10:07:41	<div>2</div> <div>Details</div> <div>Delete</div>

1

Check

Please enter Recipient Mobile

Find

Recipient Mobile No.	SMS Content	SMS splitted to	Send Time	Result
85365661742	這裡會記錄您每次的傳...	1	31/05/2021 10:07:41	Succeed

Per Page: 10 1 To: 1 Total 1 item(s)

You can check the operation time of sending SMS in the past here

- ① Click "Details" to view the operation content
- ② If you do not want to keep the content of the SMS, click "Delete", the system will only keep the time and results of the related records

Report Function

Teaching - View your SMS report, statistics and details

Mobile Services

Prepaid Card Services

Wi-Fi Service

Residential Services

Hottest Products

CTM Buddy Privileges

5G

Export Excel

2021-05-31

2021-05-31

Find

Reset

Send Date	Total SMS	Operation
2021-05-31	2	Details

Custom SMS

Contact Management

SMS Record

SMS Report

SMS Example

Draft SMS

Check

Please enter Recipient Mobile

Find

Recipient Mobile No.	SMS Content	SMS splitted to	Send Time	Result
85365661742	這裡會記錄您每次的傳...	1	31/05/2021 10:07:41	Succeed

Per Page: 10 1 To: 1 Total 1 item(s)

You can check the quantity of sent SMS by daily

- ① Click "Details" to view the report and SMS content of the day
- ② Click "Export Excel" to get the report

Note: The deleted record will only show the time and result data.

How to reload

Teaching - reload

The screenshot shows the CTM website interface. At the top, there's a navigation bar with 'Personal', 'Business', and 'About CTM' tabs. Below this is a red header with various service links: 'Mobile Services', 'Prepaid Card Services', 'Wi-Fi Service', 'Residential Services', 'Hottest Products', and 'CTM Buddy Privileges'. On the right of the header are '5G' branding, a search icon, a user profile icon, and a 'On' button. The main content area is divided into three sections. The left sidebar contains links: 'Custom SMS', 'Contact Management', 'SMS Record', 'SMS Report', 'SMS Example', 'Draft SMS', 'Send after Import by batch', and 'Reload Record'. The middle section is titled 'SMS Content' and includes an 'SMS Example' button, a text input field with the placeholder 'Please enter SMS content', and a preview area showing a mobile phone screen. The right section is titled 'Mobile No. Management' and includes buttons for 'Import', 'Download a template', and 'Select Contacts', along with a status 'Selected 0 / 15000'. A note at the bottom right explains the format for mobile numbers: 'The number must be greater than 8 digits and less than 15 digits. Separate each number with a ",", if sending to multi-recipients. Do not add space between the mobile numbers. To send to an overseas number, please add the area code (e.g. 8526xxxxxxx,861xxxxxxxxxx) before the mobile phone number'.

1

2

3

- ① You can see the current account balance of your account
- ② Click "Reload" and select the amount and payment method
- ③ Check your reload record and will be shown your reload amount, results, and other information each time

How to reload

Teaching - reload

- ② Click "Reload" and select the amount and payment method
- ③ Check your reload record and will be shown your reload amount, results, and other information each time

2

Reload

Amount (Mop)

500.00

100.00

500.00

1000.00

2500.00

Payment Method

☐ VISA

☐ MasterCard

☐ MPay

☐ 支付宝 ALIPAY

☒ 中国银联 China Unionpay

☐ 微信支付

☐ VISA

☐ MasterCard

☐ BNU

☐ 中國銀行 BANK OF CHINA

*Reminder: No refund is applicable upon successful reload

☐ I have read and agree to <Terms and Conditions of Use>

Reload

Cancel

3

85365394717

Account Balance 494.25

Reload

Custom SMS

Contact Management

SMS Record

All

On process

Success

Fail

Export Excel

All

Please select the start time

Please select the end time

Please enter Reload Ref. No.

Find

Reload Ref. No.	Reload Method	Payment Channel	Amount (Mop)(MOP)	Reload Time	Reload Status
PC2021052816500200138	Offline	CASHPAY	500	28/05/2021 16:50:03	Success

Per Page: 10

1

To: 1

Total 1 item(s)

Thanks for using our services

5G

5G is in full swing
Bringing the future to
your fingertips

數碼澳門 2.0
DIGITAL MACAU 2.0



Latest Update



Hottest Choices



Mobile Offer



Fiber Offer



Prepaid Card Offer



CTM Rewards
Member Privileges

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