

COMPANHIA DE TELECOMUNICAÇÕES DE MACAU, S.A. ("CTM")

Pre-qualification Requirements – Billing System Upgrade or Replacement Project

Reference number: 10665/M/BL

1. CTM is planning to upgrade or replace its existing billing system, which encompasses online and offline charging, billing, invoicing, payment, provisioning, and mediation platforms. This will include the implementation and migration service to the upgraded or new system. We will conduct a preliminary assessment of potential vendors to select up to 5 potential vendors for the subsequent bidding process.
2. Please refer to Annex 1 for detailed requirements.
3. For any inquiries, kindly contact Mr. Boris Lok at +853 88912236 or via email at [ctm\\_purchasing@ctm.com.mo](mailto:ctm_purchasing@ctm.com.mo). For technical clarifications, please contact Kin Mok at +853 88912401 or via email at [kin.ck.mok@ctm.com.mo](mailto:kin.ck.mok@ctm.com.mo), and copy Boris Lok.
4. Your submission is required to be sent via e-mail to [ctm\\_purchasing@ctm.com.mo](mailto:ctm_purchasing@ctm.com.mo). The subject line of the E-mail subject should be "Ref. 10665/M/BL – Billing System Upgrade / Replacement Project - [vendor's name]". If your submission document exceeds 10MB, please specify and divide it into multiple e-mails. The application submission deadline is 30 Sep 2025, 5:00pm.
5. Non-acceptance of your application will result from the following:
  - Failure to adhere to the instructions provided above and not sending the submission to the designated email address;
  - Late submission;
  - Submission of Annexes 1, 2, and 3 without proper signatures, and supporting documentation.
6. In the event of any disputes, CTM reserves the right to make the final decision.