

Milestone

1981	20 October	Formation of CTM
1982	August	Introduction of IDD service to Hong Kong
1983	July	Connection of the first Optical Fibre Cable in Macau
	September	Operation of the first Digital Local Telephone Exchange
1984	May	Inauguration of the first Satellite Antenna – Intelsat Standard B
1988	July	Inauguration of the first Macau-Zhuhai Optical Fibre Cable
	November	Launching of Analogue Mobile Telephone Service
1991	October	Total digitalization of telecommunications network in Macau
1992	September	Operation of the first Digital Telephone Exchange dedicated to International Services
	December	Inauguration of the second Satellite Antenna – Intelsat Standard A
1995	May	Launch of Internet
	December	Official Launch of GSM Digital Mobile Telephone Service in Macau
1997	January	Joining the investment in SEA-ME-WE-3 Cable
1999	September	Launch of i.Campus project
	December	Launch of GSM900/1800 Dual Band Network
2000	July	Launch of CyberCTM Broadband Services
2001	August	Liberalization of mobile market in Macau
2002	August	Official Launch of GRPS (General Packet Radio Service)
2003	August	Inauguration for the New Site of Digital Microwave Station on the top of Macau Tower
	November	CTM becomes the first Nortel Power Channel Partner in Macau
2004	February	Signed "Occupational Safety and Health Charter" with its employees
	December	OHSAS 18001 Occupational Health and Safety Management System Certificate awarded to Airport Maintenance Team
2005	January	Join Macau 2005, 4th East Asian Games Sponsorship Programme; take the lead to be the first main sponsor
	March	Successfully host the 22nd GSM Asia Pacific Meeting and 10th GSM Asia Pacific Fraud Seminar
	August	Install one of Asia's largest LED screens for Hotel Animacao Imperial in cooperation with Emperor Entertainment Hotel Ltd.
	September	Setup a 3G-research laboratory at Macao University of Science and Technology (MUST)



2006	May	ISO 27001 Certificate on Information Security Management
	June	Launch of Ebilling Service
	October	Numbering Upgrade Project
		CTM Silver Jubilee
2007	March	Official implementation of numbering upgrade for Macau's mobile and fixed telephony
		Awarded "The Quality and Trust-worthy Company in HK and Macau" and "My Most Favorite Top Ten Brands in HK and Macau" organized by Guangzhou Daily in China
	April	Successful delivery of the first phase 3G/WCDMA network by Ericsson
	June	Launch of 3G Service
		Successfully organized The 3rd APT Operators Forum
		Broadband customers reached 100 thousand
	July	Signing of an Official Partnership with Macau 2nd Asian Indoor Games Organizing Committee (MAIGOC) to provide all round technical support
	September	Mr. Vandy Poon as the successor of Mr. Phil Green resuming the role as CEO of CTM
		Successfully hold Cable and Wireless International Board Meeting in Macau for the first time
	November	Participation in GSMA Congress providing HSDPA network
		Became Microsoft Certified Partner in Macau
2008	January	New IT's Mobile Banking Services jointly launched with Bank of China Macau Branch
	July	"Olympic Quiz Game" jointly organized with Macau Sports Development Board
		Launch of Corporate Campaign – "Leading with Unrivalled Connection"
	September	Joins hands with Indonesia mobile service operator TELKOMSEL to launch BEST – simPATI Kangen Prepaid Card
	October	Joining hands with other 7 public utility companies to participate in 13th Macao International Trade and Investment Fair for the first time
	November	As a co-organizer of 2008 Mobile Asia Congress
2009	January	Tai Fung CTM Platinum Credit Card jointly launch with Tai Fung Bank and BOC Credit Card (International) Ltd.
	June	Joins hand with Globe, mobile service operator in Philippines to launch CTM BEST Kababayan SIM Card
		The launch of "Build a green Macau - Lead a green life" Environmental Protection Campaign
	October	First to introduce mobile communications service vehicle in Macau



		Launch of Bonus Point Donation Program to support ORBIS's sight-saving works
	November	"Macau Public Telecommunications Services Mid-term Review Notarization Contract" signed with Macau Government
		Sole Telecom Service Provider of "Macau Grand Prix" for the 7th consecutive years
	December	Chief Executive of MSAR, Mr. Edmund Ho officiated the award presentation ceremony of "Passion for our Motherland – Web Page Design Competition"
		The fourth year to be awarded the "Hong Kong and Macau Merchants of Integrity" and "My Most Favorite Top 10 Brands of Macau"
2010	February	The first telco in the Greater China Region to be awarded the 2 certificates of ISO9001:2008 Quality Management and ISO27001:2005 Information Security Management at the same time
	June	Creating a new Guinness World Record for Rapping with 1841 participants
	July	Launch of 100Mbps fiber broadband service
	September	Signing a Scholarship Agreement and Internship Placement Program MOU with the University of Saint Joseph
		"CTM eServices Portal" gained the Silver Award in the Macau Information and Communication Technology Award 2010 (MICTA)
	October	Launch of CTM eServices
	December	Cable & Wireless Communications held Global Exco in Macau for first time
2011	April	Organized tree planting activity for CTM 30th Anniversary
	May	Signing of collaboration agreement with General Associations of Macau Neighbourhood Association (UGAMM) to jointly promote "Peng On Tung Tele-assistance Service"
	September	Awarded "Corporate Strategy Excellence Award 2011"
	October	Awarded ISO20000 Certificate on Information Technology Service Management
2012	January	Launched "Digital Campus" program
	August	Grand opening of Flagship CTM (The Praia Shop)
	December	Jointly launched "ICBC Mobile Securities" Apps with ICBC (Macau)
2013	May	Unveiled the new Telecentro concept store, along with a new image, as well as an innovative customer service which combines with IT elements and network platform
	June	CTM granted license for the installation and operation of public fixed telecommunications networks until December 31, 2021
		CITIC Telecom International Holdings Limited officially became the controlling shareholder of CTM
	July	Launched the Automated Speech Recognition system



	September	Developed a convergent rating and billing system
		Announces a MOP400 million worth of investment project - the "CTM Network Modernization Project", with the first phase of the project in fixed-line telephony system lasted for about six months
	December	Introduce "Online No1. Hotline 1000"
2014	January	Revamped CyberCTM.com
		Exclusively presented 『 EASON'S LIFE IN MACAU 』 concert
	March	Launched the new Network Management Center and IT Data Center
		Reduced local leased line tariff for the second times within six months
	April	Established the TV signal reception and transmission system for the Government to ensure the smooth transition of TV signal
	May	Formed a long-term partnership with Oxfam
	June	Collaborate with The Chinese Educators Association of Macau to launch the "i-Campus" Teachers Program
		Organized "CTM Youth Development Program 2014"
		Continuous support to "Communic Macau Expo 2014"
	July	Launch of first phase service of "Convergent Rating and Billing System"
	August	Joined hand with CMCC to expand TD-SCDMA 3G roaming coverage in China
		Formed Strategic Partnership with Air Macau
		Entrusted by the organizer of the Greater China EFFIE Awards-Macau as the telecom and IT partner
		CTM WiFi Hotspot exceeds 400
	September	"CTM Network Modernization Project" successfully completed
		Fully supported the 17th Wireless Group Meeting of APT
		Ensured smooth and stable delivery of communications services for the APEC 8th Tourism Ministerial Meeting
		Organize the "My favorite CTM Shop" voting campaign
	October	Won the operating contract of "WiFi Go" service
		Joined hand with Indonesian telecom operator to launch the "TeLin Card" 1SIM 2 Numbers prepaid card service
		Launched "CTM 33rd Anniversary Community Caring Activity"
		Awarded "Excellent Family-Friendly Employers Awards"
	November	Fully supported "IT Week 2014" as the sole telecom operator of the event for several years
		Introduced the third phase service of the Integrated Contact Center



		Become the main sponsor of "Sing Through The Dark" Charity Concept
		Submitted the tender proposal to bid for the 4G service operating license
		Received the "Corporate Social Responsibility Award 2014"
		Hosted the Leaders Conference of the International Association of Portuguese Speaking Communications (AICEP)
2015	January	Introduced a Wi-Fi hotspot at the Consulate-General of Portugal in Macau and Hong Kong to provide residents with the convenience of Wi-Fi service
	March	Awarded a 4G operating license by Macau Government
		Signed a MOU of "E-Commerce and Network Business Partnership" with Macau Pass and MOME to form a long-term collaborative relationship
	April	Formed a strategic partnership with the Macao Federation of Trade Unions to facilitate the social development
	May	Launched two high-speed fibre broadband service plans with symmetrical upload/download speeds of 1 Gbps & 600 Mbps
	June	Jointly organized the CTM Youth Development Program 2015 with the Bosco Youth Service Network for the second year to nurture future IT talent
	July	Received the Five Star Awards, Best Retail Interior (Macau) in the UK-based Asia Pacific Property Awards for the Praia Flagship CTM store
	August	Completed the construction work for CTM 4G network and introduced 4G+ Early Bird program
		Launched fibre broadband service for the business sector
		CTM "4G+ Concept Store" grand opening
		Signed a collaboration agreement with Saint Paul School Macau to launch mSchool to provide an all-round family-school communication platform utilizing a mobile app and website
	October	First to launch 4G service in Macau, marking a new era of telecommunications in Macau
		Launched the M.wallet+ with Macau Pass to bring a brand new mobile payment experience to residents
		Collaborated with MOME to launch the Wi-Fi Bus+, installed Wi-Fi hotspots on 330 Transmac buses at the first stage
	December	Hosted the SEA-ME-WE 3 Operations & Maintenance Subcommittee Meeting
		CEO Vandy Poon was invited to attend the World Internet Conference and offer his views on the topic of Smart Terminal Development and Collaboration at the Cross-Straits and Hong Kong, Macao Internet Development Forum
		The Data Center qualified for SO/IEC 20000-1:2011 and ISO/IEC 27001:2013 certifications, the first data center provider in Macau to receive these certificates
		The Enterprise Solution Team received ISO 9001 Quality Management System certification
		CTM Wi-Fi hotspots increased to more than 1,200
		The fiber network covers all areas of Macau and delivers 100% full fiber coverage
2016	March	Joined hand with HK CSL to launch 4G+ "City Link Plan (Macau & HK)" Service Plan, customer could enjoy the free voice calls, mobile data, text messages, plus the free access to more than 16,000 Wi-Fi hotspots located in both cities



	April	Awarded "Macau Elite Service Award 2015" in recognition of its quality services
	May	Jointly organized "Data Center and Managed Services Seminar" with Cisco to demonstrating a series of advanced Data Center Deployment Solutions
		Formed collaborative partnership with Tencent IBG and launched "CTM x JOOX" Music Service at the first phase
	June	4G+ network provides comprehensive support to the VoLTE and ViLTE technologies
	July	Joined hands with 10 local social welfare associations to launch "CTM Bonus Point Donation Scheme"
		Cooperated with Tai Fung Bank and BOC Credit Card (International) Limited to jointly launch Macau's first Co-branded Visa Signature Credit Card – Tai Fung CTM Visa Signature Credit Card
		Launched 4G+ "City Link" service plan covering mobile service in Macau, HK & China
		Organized CTM 35th Anniversary Logo Design Contest
		Continually organized "CTM Youth Development Program" for the third years with the objectives of broadening the horizon and unleashing the potential of local youngsters
	August	Signing ceremony of collaboration agreement between CTM and FAOM for development of outreach health care service
	September	Announced tariff reduction for Internet Service Better price, greater speed, popularize "Fiber to All"
		Launched additional array of data roaming service plans Providing customers greater flexibility and efficient service experience
		Launched an array of Internet Service offer Committed to broaden the beneficiary scope
	October	Take the lead to introduce the Carrier Aggregation technology Significantly accelerated the CTM 4G+ connection speed
		Free CTM Wi-Fi services were available at affiliate restaurants of Ifood Macau
		Comprehensive tariff reduction on Local Leased Circuit, International Private Leased Circuit and Direct Internet Access Service CTM is devoted to establish a better business environment for local enterprises
	November	Free CTM Wi-Fi Service available at Caritas Rehabus
		As title sponsor of "CTM Macau Touring Car Cup" for 14 consecutive years, CTM fully supports the 63rd Macau Grand Prix
	December	Reached collaboration agreement with New Era Further extend the CTM Wi-Fi service coverage to all public buses in town
		Awarded the "2016 Sands Supplier Excellence Awards – Total Quality Management" honor



		Joint Declaration for Customer Roaming Experience Enhancement by Hand-in-Hand Program Members
2017	January	Extended an array of new destinations of data roaming service Providing customers greater flexibility and efficient service experience
	February	Started the “Fiber Installation Equipment Optimization Project” in promoting “Fiber to All”
	March	To help SMEs seize the opportunity of e-commerce “Macau Good Hands” is officially launched
	April	CTM, CSL and PCCW Global jointly launch the world’s first End-to-End VoLTE and ViLTE IDD service
		Brand New 4G+ prepaid card "Social Card" was launched Enjoy social networking anytime with unlimited data usage
	May	CTM Wi-fi launched at the recreational area of Social Housing
	Jun	CTM Wi-Fi FREE launched in Taipa Village Stimulates e-commerce and boosts tourism image of Digital Macau
	July	CTM showcased in the 2017 Mobile World Congress to deepen global collaborations Explore 5G technology applications and Great Bay Area development
		Continually organized “CTM Youth Development Program” for the forth years with the objectives of broadening the horizon and unleashing the potential of local youngsters
	August	Launched “Telecom Facilities Aid Scheme” Hand in hand with residents to overcome the difficulties and rebuild the Macau Community
	September	National Committee for Disaster Reduction visited CTM Affirmed the effort of ensuring telecom service Provide professional advice for disaster recovery
		CTM Wi-Fi FREE launched at Senado Square Stimulates e-commerce and boosts tourism image of Digital Macau
		Launched 4G+ “Mainland China · Hong Kong and Macau” 3 days pass
	October	Fully support the development of Macau society by slashing the tariff of IDD and Mainland China roaming service Deepen civic and commercial connection between Macau and regions in One Belt One Road and Portuguese Speaking countries
		Network quality proven by third party. A solid foundation fro Macau to develop into a Smart City. CTM Digital Macau Forum was held to draw on collective wisdom to foster the development of Digital Macau
		Co-signed a collaboration agreement with Shun Tak-China Travel CTM Wi-Fi was launched on all Turbojets providing high quality Wi-Fi service to travellers



	November	As title sponsor of “CTM Macau Touring Car Cup” for 15 consecutive years, CTM fully supports the 64th Macau Grand Prix
	December	Hosted No.34 SEA-ME-WE3 Management Committee Meeting
		Officially launched the service plan of Greater Bay Area Fully supports local corporates to participate in the development of GBA
		Launched the TVB Anywhere Star Entertainment Service
2018	March	Tariff reduction on Local Leased Circuit and International Private Leased Circuit Service CTM is devoted to establish a better business environment for local enterprises